



SM Air

A/C & Heating

Serving the Corridor Communities Since 1986



CareClub



Key Benefits of Regular Maintenance

- Promotes healthy clean air
- Supports lower utility costs
- Guards against unexpected failures
- Prolongs equipment life & efficiency

Did You Know?

A cooling system that is 20% undercharged is 50% less efficient; effectively doubling the cost of operation and significantly reducing the life of the system.

Regular scheduled service reduces the risk of costly break downs by finding small problems and fixing them before they become big ones!

1/8th of an inch of dirt and dust build up on the blower wheel can reduce airflow by up to 30%.

Regular scheduled service ensures that the manufacturer's warranty will be honored if major repairs are needed.

"Dirt and neglect are the top causes of heating and cooling system inefficiency and failure. To ensure energy efficient system operation, it is important to perform routine maintenance. Proper maintenance by a qualified technician is one of the most important steps you can take to prevent future problems."

- www.energystar.gov

CareClub BENEFITS	CareClub MEMBER	NON-MEMBER
Two System Check-ups (1 cooling & 1 heating)	✓	\$250 (2 check-ups)
Repair Discount 15% Off	Save \$75 on \$500 repair	\$500 Repair
No Service Fee* (If repair made)	✓	\$79-\$99
One AC Drain Line Cleaning** (At time of check-up)	✓	\$210-\$360
Priority Scheduling	✓	—
Repair Warranty	One Year	30 Days
Club Membership Transferable (If your house is sold)	✓	—

Estimated fees saved annually by CareClub Members: \$600 - \$800

MONTHLY PAYMENT PLAN

One System (Indoor & outdoor unit) 1 unit: **Only \$16 Monthly** ***
Additional Systems (\$10 per unit)*** 2 units \$26 / 3 units \$36

* Service call fee will be waived if repair is made at the time of visit. Service call fee is due if repair not made at the time of initial visit, but fee amount will be credited to invoice if repair recommendation is approved within 30 days of visit.

** AC drain line cleaning performed only at time of check-up. If customer's AC drain line is connected to household plumbing under sink, SM Air is not responsible for clogs caused by plumbing back-ups under sink. SM Air will provide up to one warranty call for drain line clogs.

*** If not paying monthly by credit card, the full amount is due: 1 Unit: \$192 / 2 Units: \$312 / 3 Units: \$432 / 4 Units: \$552 / 5 Units: \$672



Seven-Time Winner of *Best in Heating and A/C*

“We do more because we care.”

SM Air is focused on providing the highest level of service with a focus on earning referrals from our satisfied clients.

100% Satisfaction Guaranteed

- Your technician will be professional, uniformed and qualified to work on your equipment.
- We will take extraordinary care in your home.
- We will provide you with a written quote for repairs before we start any work.
- Our technicians will follow a stringent quality assurance task list to ensure a complete and thorough service each and every time.



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